

**Galaxy Packages** is a course designed to help System Administrators and Operations Managers take advantage of the packages functionality of Galaxy available in Galaxy 4.0 and later. In this course you will learn the concepts of the predefined combo capability in Galaxy; from setup, to sales, to reading the journal. If you are interested in offering your customers value added combo deals, this is the perfect way to learn how Galaxy can help you and how to set it up.

*You'll learn:*

- **Basic package concepts and uses**
- **How to configure a Galaxy Package**
- **How to sell and return a Galaxy Package at the point of sale**
- **How to sell and return a Galaxy Package in Order Entry**
- **How to read a package journal entry**
- **How to configure and use the Deferred Benefits functionality**

*This course is offered online using Microsoft Live Meeting and BT Conferencing phone audio service. In order to take full advantage of this training session, customers should use a broadband internet connection and have a telephone available at the viewing location.*

Location: Online · Duration: 2 hours · Tuition: \$200

Note: A minimum of three registrants is required to hold this class.

**Prerequisites:** Completion of System Administrator Essentials, or equivalent knowledge of:

- Chart of Account setup
- Access Codes
- Media Definitions
- Ticket and/or Item creation
- Point of Sale functionality
- Basic Order Entry procedures
- Basic familiarity with the Galaxy Journal