

# Coffee and COVID Conversations

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Webinar will begin at 11:00 AM EDT.



Join us on  
Wednesday,  
September 16<sup>th</sup> at  
2:00 PM EDT for  
special webinar for  
Zoos and Aquariums.  
Register now!

<https://www.gatewayticketing.com/community/>

# Asking Questions

The screenshot displays the Cisco WebEx Event Center interface. The main window is titled "Cisco WebEx Event Center" and includes a menu bar with "File", "Edit", "View", "Communicate", "Participant", "Event", and "Help". The "Event Info" tab is selected, showing details about the event, including the host (Conference Manager) and audio connection instructions. On the right side, there is a sidebar with icons for "Participants", "Chat", and "Q&A". The "Q&A" icon is highlighted with a red box. Below the sidebar, a "Participants (7)" panel is visible, showing a list of participants including "Conference Manager (1 lost)" and "Joe Bloggs (mc)". At the bottom of the interface, there is a "Q&A" section. A red box highlights the "Q&A" dropdown menu, which is labeled with a blue circle containing the number "1". Below this, there is a "Ask:" dropdown menu with "All Panelists" selected, labeled with a blue circle containing the number "2". A text input field is labeled with a blue circle containing the number "3", and a "Send" button is labeled with a blue circle containing the number "4". The interface also shows a "Connected" status at the bottom right.

Cisco WebEx Event Center

File Edit View Communicate Participant Event Help

Event Info

Host: Conference Manager

Audio connection: Please ensure that your PC speakers are on in order to hear the conference on your PC.

Event number: 123456

Participants (7)

Panelists: 1

CM Conference Manager (1 lost)

Attendees: 1 (1 displayed)

JB Joe Bloggs (mc)

Q&A

1

Ask: All Panelists 2

3

4

Send

Connected

# Webinar Agenda

- 90 Minutes in length
- Community discussion and presentation of best practices
- Question and answers from the community
- Press & Public Viewing

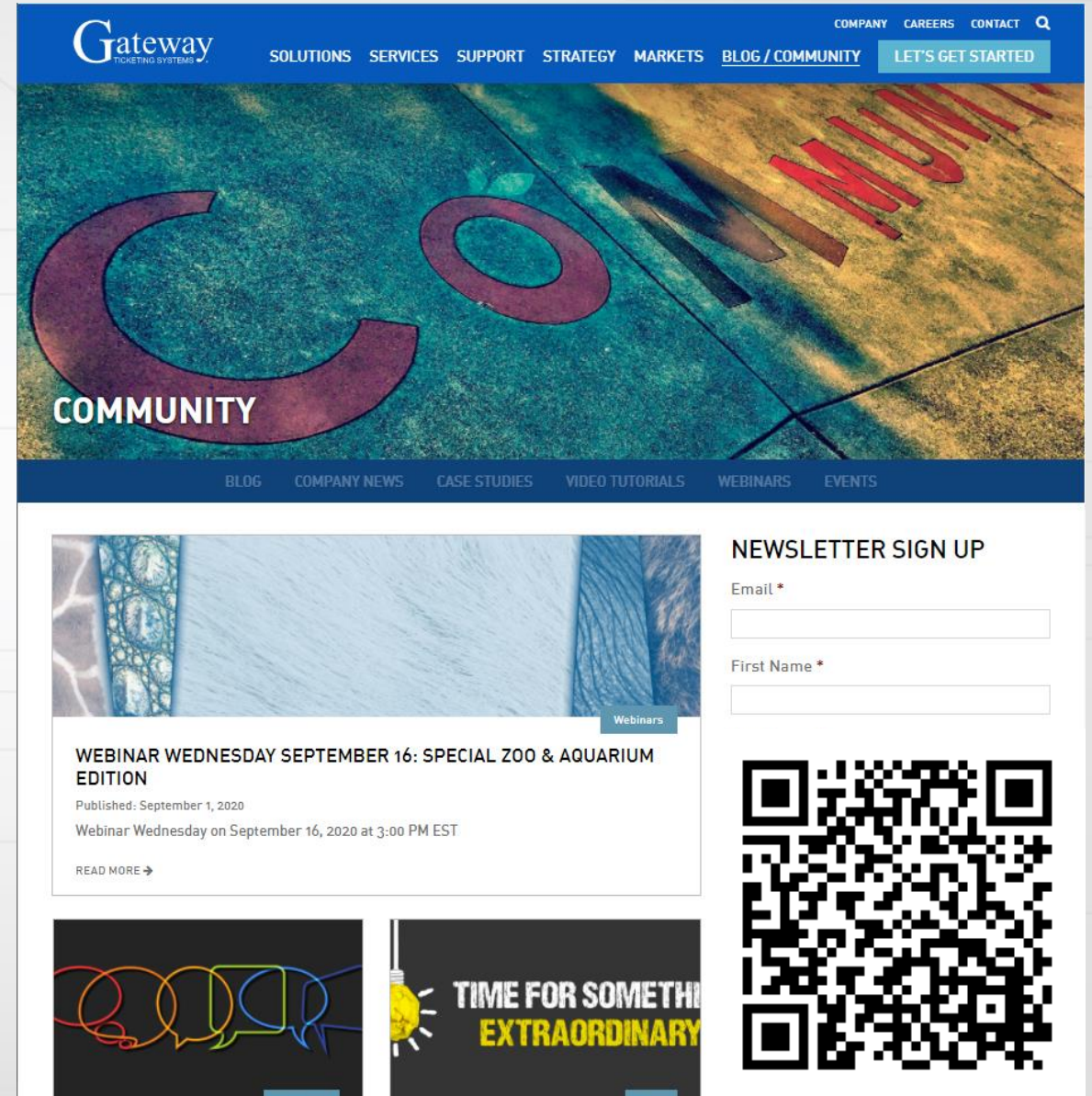
# Webinar Wednesdays

Bi-weekly gathering of attraction industry experts to discuss the current challenges and position our attractions for success.





www.gatewayticketing.com/community





# Moderator

Matthew Hoenstine

[mhoenstine@gatewayticketing.com](mailto:mhoenstine@gatewayticketing.com)

Destinations Principal

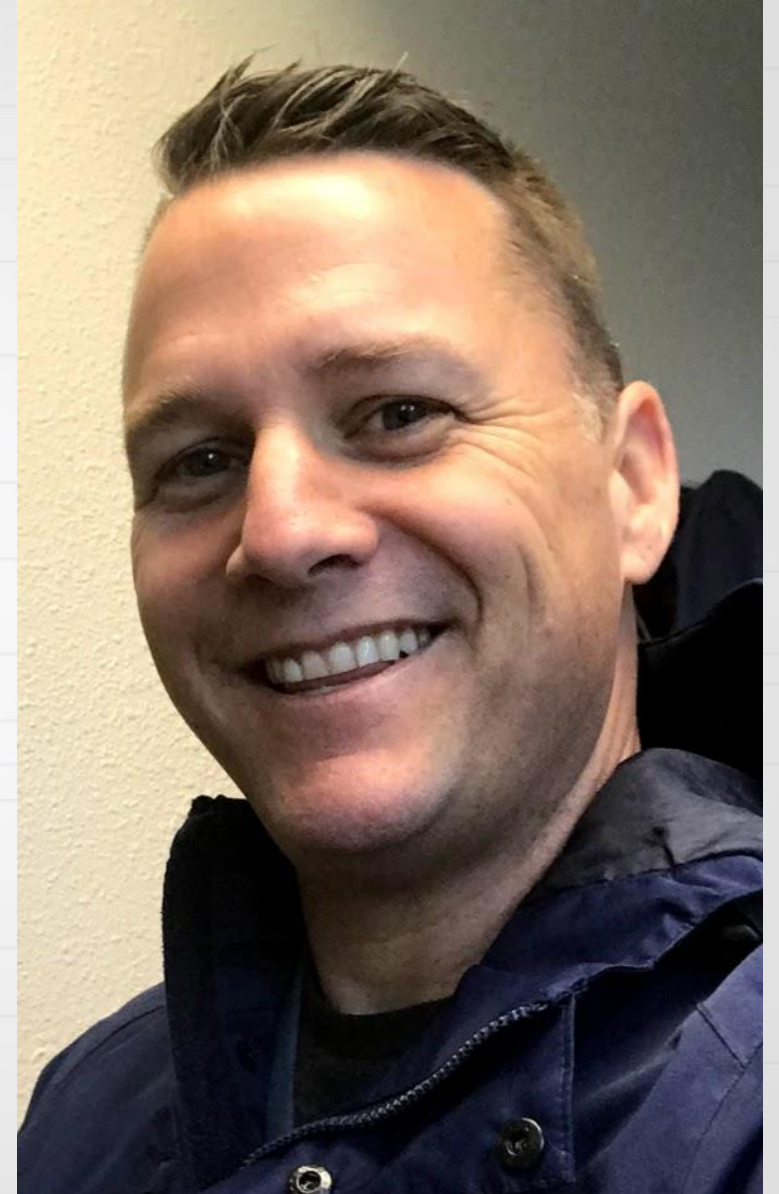


# Moderator

Randy Josselyn

[rjosselyn@gatewayticketing.com](mailto:rjosselyn@gatewayticketing.com)

Wildlife and Conservation Principal



# Panelist

Grant Rozich

[grant.rozich@palaceentertainment.com](mailto:grant.rozich@palaceentertainment.com)

Senior Architect, Sales & Ticketing Systems



# Panelist

Felicia Lindquist

[flindquist@themobmuseum.org](mailto:flindquist@themobmuseum.org)

Senior Director of Public Operations &  
Guest Experience



National Museum of Organized Crime & Law Enforcement®



# Host

Bill D'Angelo

[bdangelo@gatewayticketing.com](mailto:bdangelo@gatewayticketing.com)

Product Communications Manager

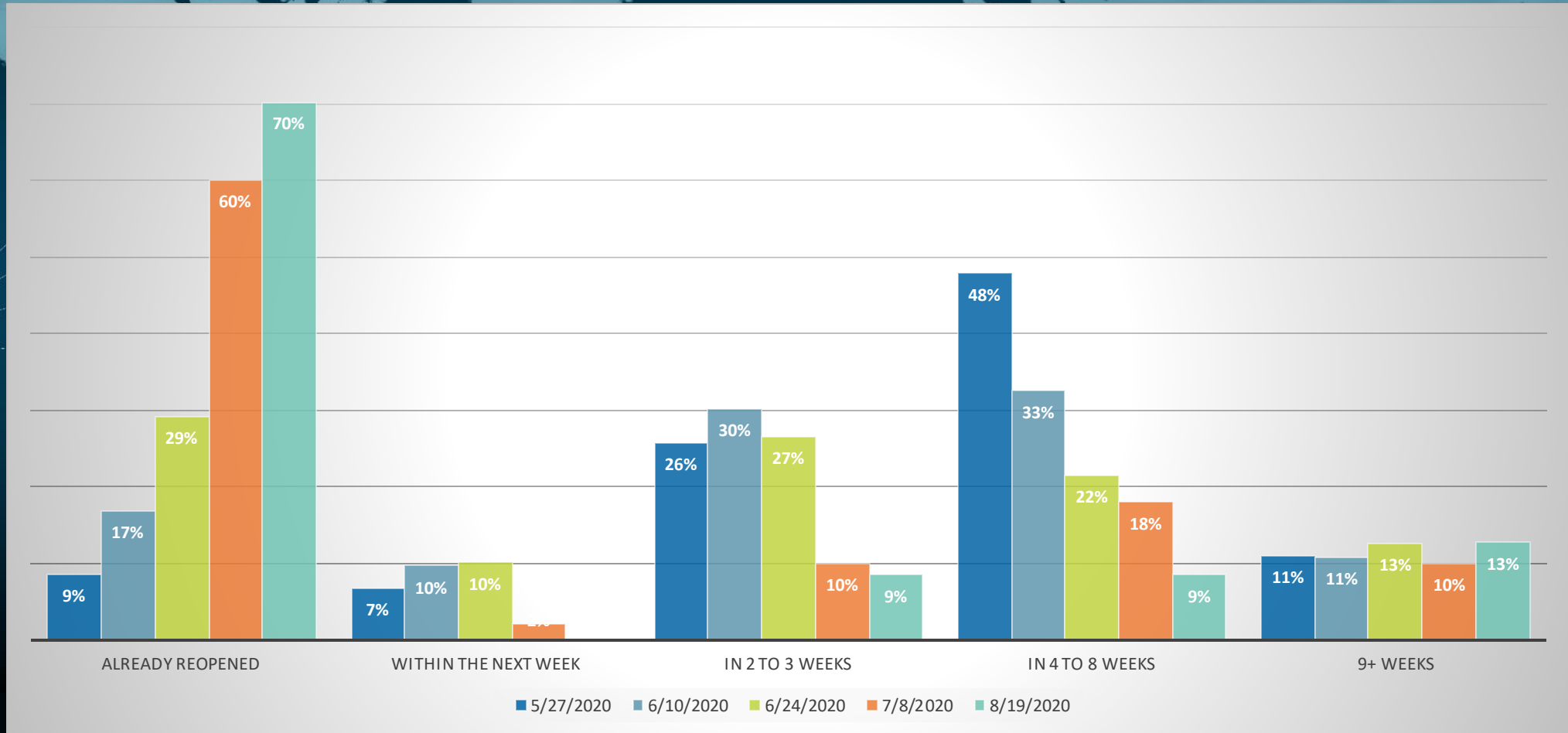




The background is a solid blue color with a faint, light blue circuit board pattern. The pattern consists of various lines, right-angle turns, and small circular nodes, resembling a printed circuit board (PCB) layout. These elements are distributed across the entire frame, creating a technical and digital aesthetic.

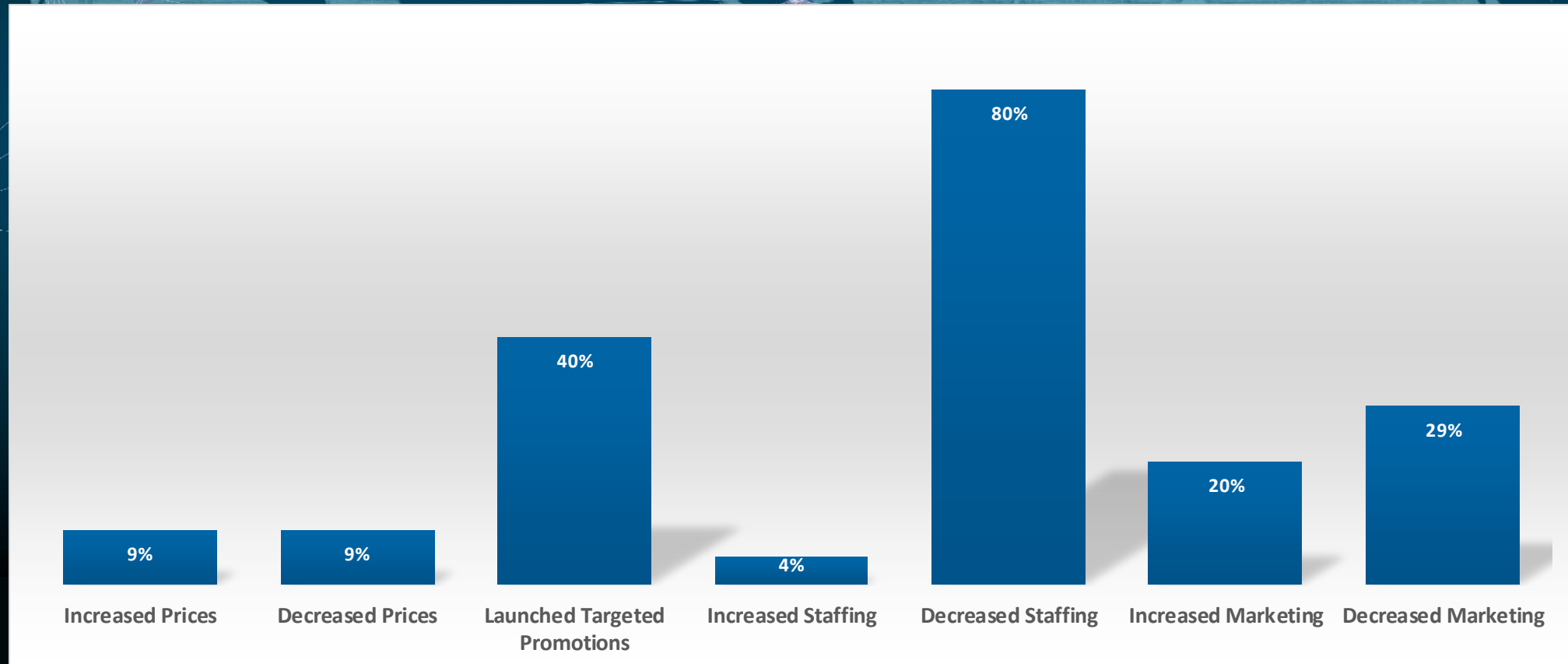
**REVISIT DATA FROM LAST WEBINAR**

# WHEN IS YOUR ATTRACTION PLANNING ON REOPENING?





# WHICH OF THESE DECISIONS HAVE YOU MADE AS YOU'VE BEEN DEALING WITH THE PANDEMIC?



# ARE THERE ANY OTHER DECISION YOU'VE HAD TO MAKE AS A RESULT OF THE PANDEMIC?

- Whether as an organization to enforce wearing of masks
- We had been looking casually at virtual platforms and touchless before the pandemic and have focused more intently on those. We also had to juggle staffing (costs and availability) when we created access by guided tour only. Much to consider with all that.
- Keep areas closed
- Changing what is included in an admission ticket (making more activities and tours into add-ons rather than included to limit capacity)
- New activities
- Events
- Redundancies, Closing certain high-touch exhibits
- Employee retention and revenue forecasting

# ARE THERE ANY OTHER DECISION YOU'VE HAD TO MAKE AS A RESULT OF THE PANDEMIC?

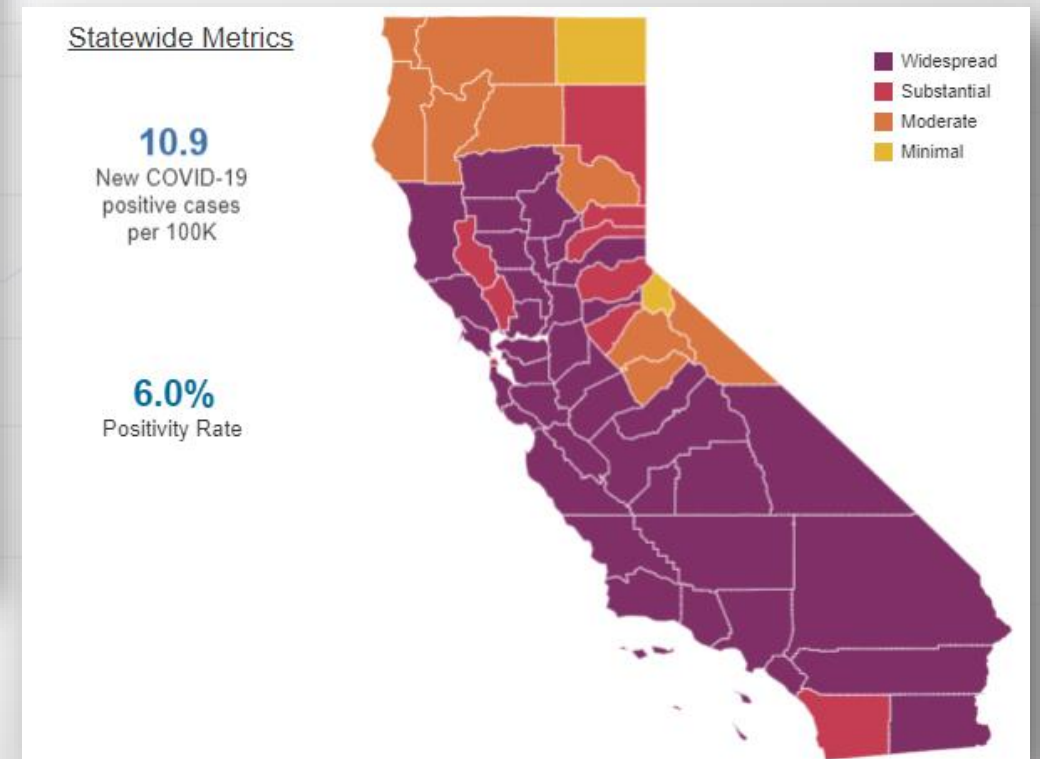
- Attendance number, capacity numbers
- We ended up having to close 2 weeks after we reopened due to an increase in exposure in the workplace. We ended up not having enough staff available to fill business needs. We also had to cut back on the operation of attractions - some would not be profitable given the needed distancing and cleaning schedule and some are experiences that just would not work with all the guidelines.
- Limited the number of guests on grounds. Introduced timed ticketing.
- Apply for Paycheck Protection program and Economic Injury Disaster Loans, increase bank line of credit, defer payments to select vendors
- Reduced opening hours.
- Cancel events with large numbers around holiday season.
- Move to timed entry, virtual and reservation model for all events/activities



# INDUSTRY UPDATE

# California Reopening

County risk level	New cases	Positive tests
<b>WIDESPREAD</b> Many non-essential indoor business operations are closed	<b>More than 7</b> daily new cases (per 100k)	<b>More than 8%</b> Positive tests
<b>SUBSTANTIAL</b> Some non-essential indoor business operations are closed	<b>4 - 7</b> daily new cases (per 100k)	<b>5 - 8%</b> Positive tests
<b>MODERATE</b> Some indoor business operations are open with modifications	<b>1 - 3.9</b> daily new cases (per 100k)	<b>2 - 4.9%</b> Positive tests
<b>MINIMAL</b> Most indoor business operations are open with modifications	<b>Less than 1</b> daily new cases (per 100k)	<b>Less than 2%</b> Positive tests





# California Reopening

**KUSI NEWS** SAN DIEGO'S MORE LOCAL NEWS STATION  
A MCKINNON BROADCASTING COMPANY

HOME NEWS WEATHER SPORTS GOOD MORNING SAN DIEGO ONLY ON KUSI GET THE NEWS

## San Diego County mandates guest registration for business reopening to track outbreaks

Posted: August 31, 2020  
Updated: 4:16 PM by KUSI Newsroom



San Diego County businesses must keep tr...

Watch later Share

www.coronavirus-sd.com  
Text: COVID-19 to 468-3111

SAN DIEGO (KUSI) – After Governor Gavin Newsom released color coded guidelines for businesses to reopen across California, San Diego County officials announced they have added more restrictive regulations to the state's orders.

Supervisor Nathan Fletcher said all businesses that had their indoor operation closed, and now reopening, have a guest sign-in with name and phone number of the guests that come in.

Fletcher explained this sign in list will aid in tracking people who were potentially exposed to outbreaks or positive cases at businesses that have reopened.

## SeaWorld San Diego to reopen with Zoo Days Bayside BBQ & Brews weekend event



By: Vanessa Paz

Posted at 11:43 AM, Aug 27, 2020 and last updated 10:40 AM, Aug 28, 2020

SAN DIEGO (KGTV) -- Six months after closing its doors to the public due to the COVID-19 pandemic, SeaWorld San Diego is reopening through their weekend [Zoo Days Bayside BBQ and Brews](#) events.

The special event will take place every weekend until SeaWorld can fully open. The park's attractions will be very limited, with guests able to enjoy all outdoor animals exhibits and shows.

"We're opening as an accredited zoo and you can come in and enjoy all the live animal presentations we're world famous for like the Orca Encounter, dolphins, Sea Lions Live and all the outdoor exhibits that people love and miss," said SeaWorld Park President Marilyn Hannes..

<https://www.10news.com/news/local-news/seaworld-san-diego-prepares-to-reopen-with-zoo-days-bayside-bbq-brews-weekend-event>

<https://www.kusi.com/san-diego-county-mandates-guest-registration-for-business-reopening-to-track-outbreaks/>

# California Reopening



- Zoo Days Info
- BBQ Menu
- Craft Brew Menu
- Zoo Days FAQs
- Buy Tickets Now

## All New! Zoo Days: Bayside BBQ & Brews

Don't miss **Zoo Days: Bayside BBQ & Brews**, a limited-time SeaWorld San Diego experience!

Stroll through 40 acres of beautiful outdoor grounds filled with lively **animal exhibits**. Recapture the wonder of our **marine life presentations** with physically distanced seating. And treat your taste buds to **chef-created BBQ**, over **50 local craft beers**, wine, cocktails and more. You can relax and enjoy it all, with enhanced health and safety measures in place. We can't wait to welcome you back to SeaWorld with the fun and flavor of Zoo Days: Bayside BBQ and Brews!

*All guests including Pass Members & Fun Card Holders require a reservation to attend SeaWorld during Zoo Days.*

### Select Dates

AUG SEP  
**28 – 27**

Fridays - Sundays, plus Labor Day  
11:00 AM - 7:00 PM

## SEE WHAT'S INCLUDED WITH YOUR ADMISSION



### DELICIOUS BBQ & 50+ CRAFT BREWS

Up to 6 full-sized BBQ entrées, indulgent desserts, sides, craft beers, cocktails, wines and other drinks included with your 6-punch lanyard!



### ANIMAL EXHIBITS & PRESENTATIONS

Including Orcas, Sea Lions, Penguins, Dolphins, and more!



### CHARACTER MEET-&GREETs

Safely distant and perfect for selfies!



### LIVE MUSIC PERFORMANCES

throughout 40 acres of SeaWorld's expansive outdoor grounds!



### Delicious BBQ

**BBQ selections included with your 6-punch Lanyard!** With plenty of outdoor seating, you are in for a treat with a wide variety of chef-designed food items like specialty beer-infused BBQ Broken Siders, Shrimp Tacos, Grilled Fish Tacos Al Pastor, Impossible Burgers, German Bratwurst and more. You will embark on a food journey across the park and enjoy delicious specialty BBQ menu items designed by our talented culinary team.

[See BBQ Menu](#)



### Local Craft Brews

**Beer selections included with your 6-punch Lanyard!** Beer lovers can cool down with a choice of a new expansive curated selection of cold brews, including many SoCal favorites, available throughout the park. Enjoy a variety of local craft brews from Stone Brewing Co., Ballast Point Brewing Company, AlSmith Brewing Company, Mike Hess Brewing, Thorn Street Brewing Co. and Coronado Brewing Company. Wine and other alcoholic beverages are included with your Lanyard.

[See Craft Brews Menu](#)



### Animal Exhibits

Safely roam the park's spacious outdoor grounds and enjoy incredible animal viewing areas including Orcas, Sea Lions, Otters, Magellanic Penguins, Dolphins, California Bel Rays, Flamingos and more! Check out Explorer's Reef for Bamboo Sharks, Cleaner Fish, Horseshoe Crabs and Rays. Now you can go explore in select indoor exhibits including Turtle Reef, Shark Encounter, and Penguin Encounter. And for more interactive experiences, purchase additional tickets for Dolphin Encounter (online reservations required), or Sea Lion Feeding and Ray Feeding in the park.

[See Animals](#)



### Animal Presentations

You and your family can enjoy SeaWorld's world-famous Dolphin Days, Sea Lion Show and the Orca Encounter live educational presentation with physically distanced seating. See your favorite animals as they welcome you back to the park.

[See Presentations](#)



### Live Music

Enjoy lively music from award-winning local musicians while you sip, indulge and stroll throughout 40 acres of SeaWorld's beautiful outdoor grounds to the sound of Spanish guitar, R&B and more.



### SeaWorld Shopping

Commemorate your return to the park and treat yourself to a souvenir (or two)! Whether you're looking for an ocean plush friend or unique mementos to help you remember your day, you'll find fun around every corner at SeaWorld Store and Whale Shop.

[See Shops](#)



### Sesame Street® Meet-and-Greets

Wave hello and take photos with your favorite furry friends!

[See Schedule](#)



### 40 Acres of Outdoor Fun

Explore SeaWorld's beautiful outdoor park grounds in a safe and healthy atmosphere.

[See Park Map](#)

<https://seaworld.com/san-diego/zoo-days-bayside-bbq-and-brews/>



<https://www.tampabay.com/life-culture/food/2020/08/31/for-25th-anniversary-epcot-food-and-wine-festival-gets-lighter-and-longer/>

SUBSCRIBE

Log in

Tampa Bay Times

For 25th anniversary, Epcot food and wine festival gets lighter and longer


Disney was forced to shed a few features and extend the run to pay tribute to the popular festival's silver anniversary.

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e

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Epcot's Flower and Garden Festival was canceled because of the park's closure due to coronavirus. This topiary of Remy has been reused for Taste of Epcot. [ RITA C. CHMELA | Special to the Times ]

By Kelly A. Stefani

Published Yesterday

Updated Yesterday

The coronavirus pandemic didn't stop Walt Disney World from celebrating the silver anniversary of the 25th annual Epcot International Food and Wine Festival. They changed the name slightly, lost some crowd-favorite elements and extended the run for a record number of days.

This year's festival, called Taste of Epcot International Food and Wine Festival, is without cooking demonstrations and Eat to the Beat concerts. It started much earlier than usual, on July 15 when Epcot reopened after a nearly four-month closure, and it is expected to run through late fall or early winter. No official end date has been announced.



# Employment Offerings

LOCAL NEWS

## Cedar Point looking to hire for upcoming 'Tricks and Treats Fall Fest' event

The Fall Fest a new event that offers activities, entertainment, games and rides for the entire family, starting on Sept. 12, every Saturday and Sunday until Nov. 1.



Credit: WTOL

Author: WTOL Newsroom

Published: 1:15 PM EDT August 27, 2020

Updated: 1:15 PM EDT August 27, 2020



SANDUSKY, Ohio — Cedar Point's Tricks and Treats Fall Fest is right around the corner and the park is looking for some enthusiastic fans to hire.

The Fall Fest a new event that offers activities, entertainment, games and rides for the entire family, starting on Sept. 12, every Saturday and Sunday until Nov. 1.

Positions are available in food & beverage, ride operations, event attractions, hotel operations, merchandise, games, park services and security, safety. More positions can be found [here](#).



<https://jobs.cedarfair.com/why-choose-us/>

<https://www.wtol.com/article/news/local/cedar-point-looking-to-hire-associates-for-new-tricks-and-treats-fall-fest-event/512-163d53df-d917-451e-9827-3a648957b8da>

# Increased Reliance on Digital Assets



1,715 views | Jun 30, 2020, 03:45pm EDT

## American Dream Ultimate Experience Center And B8ta Discuss The Future Of Experiential Retail Amid Coronavirus



**Shelley E. Kohan** Contributor @  
Retail  
*I am a retail pundit, business strategist, speaker and professor.*



American Dream waterpark AMERICAN DREAM ULTIMATE ENTERTAINMENT CENTER COURTESY WORLD RETAIL FORUM

Companies that have bet on the future of experiential retail have not re-worked their strategies based the on restrictions imposed by the coronavirus. In fact, those on the forefront of



Nickelodeon amusement park  
AMERICAN DREAM ULTIMATE ENTERTAINMENT  
CENTER, COURTESY OF WORLD RETAIL FORUM

Safety becomes the top concern from a coronavirus perspective, especially for a large indoor mall and amusement park. While the mall is currently closed, the company is focussing its efforts on the app design. Ghemezian discussed how the app will be not just informational but will aim to reduce

friction and congestion, easing customers' minds by helping to make the entire experience a safer one. Other forthcoming developments will include curbside pick-up which appeals to the segment of customers not yet comfortable going to the actual center.

Ghemezian stated, "Providing clear and transparent messaging with the customers is key to the digital strategy and American Dream is completely redoing the app to address the current safety concerns." The app will tell you exactly what to expect in terms of parking, visiting, and working at the facility.

The company developed a full e-learning platform for the employees which is very focused on COVID-19. According to Ghemezian, e-learning will allow lessons to be updated in real time as circumstances change. "We actually can track everybody that went through the full e-learning and confirm they finished it. For this type of entertainment center, safety is in terms of the entertainment attractions and COVID-19 parameters.



## Imagine Exhibitions adds COVID-19 content to REAL BODIES exhibition

1st September 2020



Leave a comment

Imagine Exhibitions, a leader in worldwide travelling exhibitions and entertainment, has added COVID-19 content to its popular REAL BODIES exhibitions around the world.

<https://blooloop.com/news/imagine-exhibitions-covid-19-real-bodies/?source=newsletter>

<https://www.realbodiesatballys.com/learn-the-impact-that-covid-19-has-on-the-systems-of-the-body/>

## REAL BODIES at BALLY'S

BEST ONLINE  
PRICE!

Real Bodies at Ballys > Blog > Medical > Learn the impact that COVID-19 has on the systems of the body

## Learn the impact that COVID-19 has on the systems of the body

AUGUST 12, 2020 / / MEDICAL

### COVID-19 pandemic has affected all of our lives

The whole world is talking about coronavirus—from viral loads to R mask-wearing to ventilators; from asymptomatic spreaders to aeo as scientists and doctors around the world race to understand the v best treatments, and protect the public, it is difficult to keep up wit is correct, reliable, and factual and to understand what it all means 19 pandemic has affected all of our lives dramatically, but how muc understand about what this novel coronavirus is, how it came to be impacts of COVID-19 are on the body?

Reopening after a temporary closure, REAL BODIES at Bally's is the to learn the latest science-based information about how the novel c

### Exploring COVID-19

This new content will look at how the virus affects the body, using up-to-date scientific information on COVID-19. It features 3D-printed models of the virus and a range of interesting facts, as well as a short film that tells visitors what the virus does and how it spreads, in easy to understand language. There are also extra facts incorporated into the social distancing floor decals.





# The Mob Museum



## MESSAGE FROM THE PRESIDENT & CEO

To our friends and family,

The past several months have been nothing short of incredibly challenging, with each of us affected by a health and economic crisis of a magnitude once unthinkable. Sadly, for many people, it has been a time of profound hardship and loss. In our organization, this has offered sobering perspective and a sharp reminder of what is most important to us.

Since opening in 2012, our Museum has welcomed over 2.5 million guests, and we have operated every day with an insatiable desire to be the very best at what we do. We exist to deliver value to the public, advancing our mission by preserving history, fostering discourse, and providing truly one-of-a-kind experiences. Fundamentally, this means we are in service to others. With that comes a hierarchy of obligations we must fulfill, with the health and safety of our guests and employees rising above all else. Nothing is more essential.

During the closure, our team has been working unceasingly, with singular focus: creating a museum environment that carefully considers personal well-being within the new realities of public engagement. To this end, we have applied the very same high standards that have guided the creation of our exhibits, programs, and other guest amenities. We eagerly anticipate your next visit – and when you do return, there are a number of changes you can expect to find as a result of our enhanced safety procedures. Below are a few items I want to highlight.

- We are limiting Museum entry to approximately one-third of our previous operating capabilities, and exhibit spaces will have capacity levels monitored to half of posted fire code.
- The frequency of deep sanitizing occurring after-hours will be dramatically increased. The process and disinfectants used will be certified by a hospital grade cleaning service. Throughout the day, you will observe staff diligently cleaning, with an emphasis on frequent contact surfaces.
- UV light sterilization will be used on any equipment, such as audio tour devices, that will be handled for prolonged periods by guests. This process is non-toxic, environmentally friendly, and highly effective in eliminating bacteria and viruses.
- Advance reservations with timed tickets, purchased online or over the phone, will be strongly encouraged to allow minimal wait times. This is especially important to ensure guest parties will be separated by at least six feet within queuing areas.

For those who are not yet able to visit, please know that we have enhanced our digital content offerings. Virtual Community Safety Forums, educational outreach resources for families and teachers, digital exhibitions, virtual tours, blogs, and more are available on our website and App. Visit [www.themobmuseum.org](http://www.themobmuseum.org) or download The Mob Museum's free mobile app for Android and iPhones.

Our organization is grateful for your ongoing support, and we are looking forward to seeing you at the Museum very soon!

Jonathan Ullman  
President & CEO, The Mob  
Museum

[VIEW OUR SAFETY PROCEDURES](#)

# THE MOB MUSEUM

National Museum of Organized Crime & Law Enforcement®

## COVID-19 SAFETY PROCEDURES AND PROTOCOLS

AUGUST 2020

These procedures are intended to maximize guest, staff and vendor safety in light of the COVID-19 pandemic. Procedures have been developed in accordance with directives provided by the Office of the Governor of the State of Nevada, guidelines set forth by the Southern Nevada Health District (SNHD), Centers for Disease Control (CDC), and other hospitality and industry guidelines. The procedures are subject to change and will be regularly reviewed for effectiveness, compliance with regulatory guidance, and best practices.

2

3

### I. SAFETY ENHANCEMENTS TO THE PHYSICAL ENVIRONMENT

### II. NEW PRECAUTIONS FOR GUEST ENGAGEMENT

### III. HEIGHTENED CLEANING & SANITIZATION PROCESSES

### IV. INCREASED STAFF AND VENDOR RESPONSIBILITIES

### V. CONSIDERATIONS FOR SPECIAL OPERATIONS

#### GROUPS

- The Mob Museum welcomes groups in accordance with the capacity guidelines outlined above and in compliance with government regulations limiting the number of individuals permitted. All group visitors will be subject to the same health check requirements and receive PPE upon their arrival.

#### PUBLIC PROGRAMS & EVENTS

- Programs and events will be scheduled and executed in accordance with CDC and SNHD guidelines, as well as industry specific best practices. Limitations on guest count and capacity restrictions will inform bookings and all program and event attendees will be subject to the same health check requirements and receive PPE upon their arrival.

#### SPEAKEASY

- Per Governor's order, The Underground Speakeasy will continue to employ all SNHD guidelines with respect to safe food handling in conjunction with the agency's new COVID-19 recommendations in relation to restaurant operations.
- The Speakeasy will feature a reduction in seating capacity, with 6' spacing between tables and barstools.
- Single-use menus and other table service precautions will minimize contact.
- Whiskey-dispensing machines will be temporarily out of service.
- Signage will be placed around the venue to encourage guests to limit their visit to 60 minutes, allowing others time to experience the space.
- Food service will be offered from noon to 9 p.m. Speakeasy access will be available with Museum ticket purchase and through the side entrance daily.

#### ACCESSIBILITY

- The Mob Museum features handicapped parking, an accessibility lift in the front of the building, three family restrooms, and elevators to assist guests traveling between floors.
- The Museum will continue to offer audio guides in various languages and all multimedia displays are closed-captioned.
- Complimentary wheelchairs remain available for guest use and ample seating is positioned throughout the exhibit areas.
- All items will be routinely sanitized for each guest's use to ensure cleanliness.

THE MOB MUSEUM

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# HAND SANITIZER



HOME / HAND SANITIZER



Our liquid hand sanitizer is produced onsite with 80 percent denatured alcohol, using a formula that follows FDA-issued guidance, and mixed in the Museum's award-winning distillery.

Visit The Mob Museum or [click](#) to purchase 1 ounce bottles. Pickup only.



MADE IN THE USA

## WHOLESALE DISCOUNTS AND COMMERCIAL SOLUTIONS

Wholesale discounts are available on 1 ounce bottles of hand sanitizer when purchasing 10 or more bottles.

Commercial, gallon-size containers of hand sanitizer are also available. Our sanitizer can be used to refill many popular commercial dispensers. We offer onsite pickup of bulk purchases. Local or domestic deliveries are not available at this time.



### CUSTOM BRANDED BOTTLES

Looking for a one-of-a-kind promotional item to market your brand or organization? Ask us about custom label options to pair with our hand sanitizer. Click below or call 702.724.8622 for more information on all hand

sanitizer wholesale and commercial solutions.

## DONATION REQUESTS

Donation requests for hand sanitizer are now being accepted for local nonprofit organizations. If you are a nonprofit in need of hand sanitizer, please fill out the following form and a member of our team will reach out to you if we can assist. The Museum is able to donate 3 gallons of hand sanitizer to one nonprofit organization per month. Due to the high volume of inquiries, not all requests can be accommodated.

[Make a Donation Request](#)

## COMMITMENT TO COMMUNITY

A core value of the Museum is our commitment to community. Throughout the duration of the COVID-19 pandemic, the Museum will donate fulfillments of hand sanitizer to a local nonprofit charity. Sponsor support allows our nonprofit Museum to continue providing much-needed hand sanitizer to underserved areas of our community. For more information on purchasing, wholesale bottle discounts, commercial-size containers and sponsorship opportunities, please email [sales@themobmuseum.org](mailto:sales@themobmuseum.org)

<https://themobmuseum.org/hand-sanitizer/>

# SOUVENIR MASKS **NOW AVAILABLE**

Signature designs inspired by the names, faces and places of Mob history.  
A cotton-poly blend offers quality comfort with a universal fit for all Mob Museum fans.\*

Machine washable. Comfortable, breathable and gap-free. Elastic stitching allows mask to stretch for optimal fit.



**PREMIUM CRIME SCENE MASK \$15**



**SOLD OUT**



**SOLD OUT**



**SOLD OUT**



**SOUVENIR MASK \$8**

**3-PACK PREMIUM MASKS \$30**

**Click here to get notified when items are restocked**

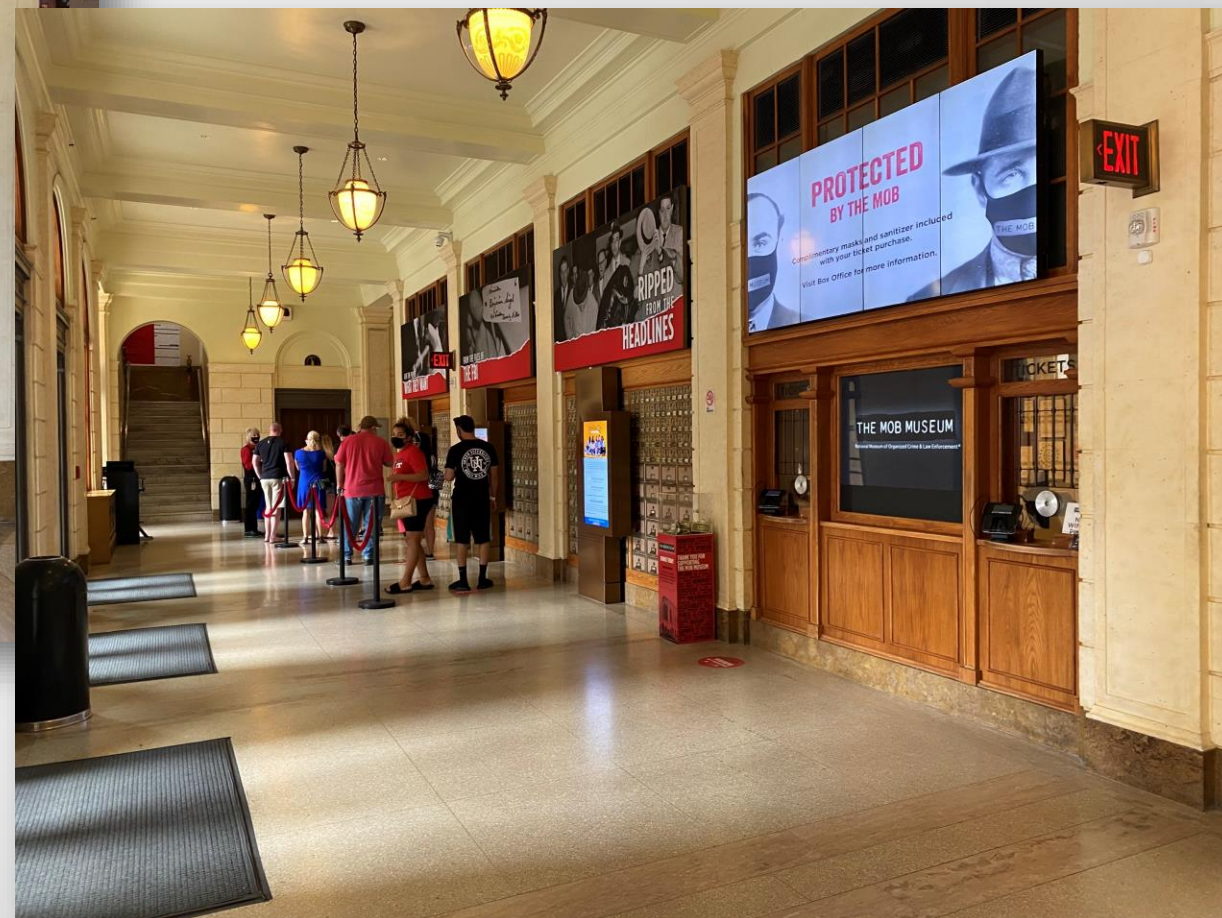
*\*Non-medical grade PPE. Recommended that you wash face coverings after every use. All sales are final.*

**To purchase, visit The Mob Museum or email  
info@themobmuseum.org. Shipping available.**

























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Boomers-Long Island  
Boomers-Palm Springs  
Boomers-Vista  
Castle Park  
Dutch Wonderland  
Idlewild & Soak Zone  
Kennywood  
Lake Compounce

Malibu Grand Prix  
Miami Seaquarium  
Mountasia  
Noah's Ark  
Raging Waters LA  
Raging Waters SAC  
Raging Waters SJ  
Raging Waters Sydney

Sandcastle  
Sea Life Park Hawaii  
Splish Splash  
Story Land  
Water Country  
Wet 'n Wild NC







Park Hours: Closed | Full Calendar

Tickets

Top Promo

Email Sign-Up

My Cart (0)

Promo Code

TICKETS, PASSES, & GROUPS

THINGS TO DO

PLAN A VISIT

PARK INFO

# Only 3 Operating Days Left!

Check our Operating Calendar Updates!

VIEW  
CALENDAR



## NO RESERVATION REQUIRED

We have been operating under capacity. There is room for your family to have a safe and fun time!

VISIT ANY DAY

<https://www.idlewild.com/>





Park Hours: Closed | Full Calendar

Tickets

Top Promo

Email Sign-Up

My Cart (0)

Promo Code

TICKETS & PASSES

THINGS TO DO

PLAN A VISIT

PARK INFO

# Calendar Updates

Important changes to our 2020 operating schedule.

LEARN MORE

## Schedule Update

While this season has been far different from any other, all of us at Kennywood are extremely grateful for the ongoing support of our loyal Guests and dedicated Team Members. We are so glad we could safely welcome Guests back this summer, and provide families with a little bit of normalcy during this challenging time.

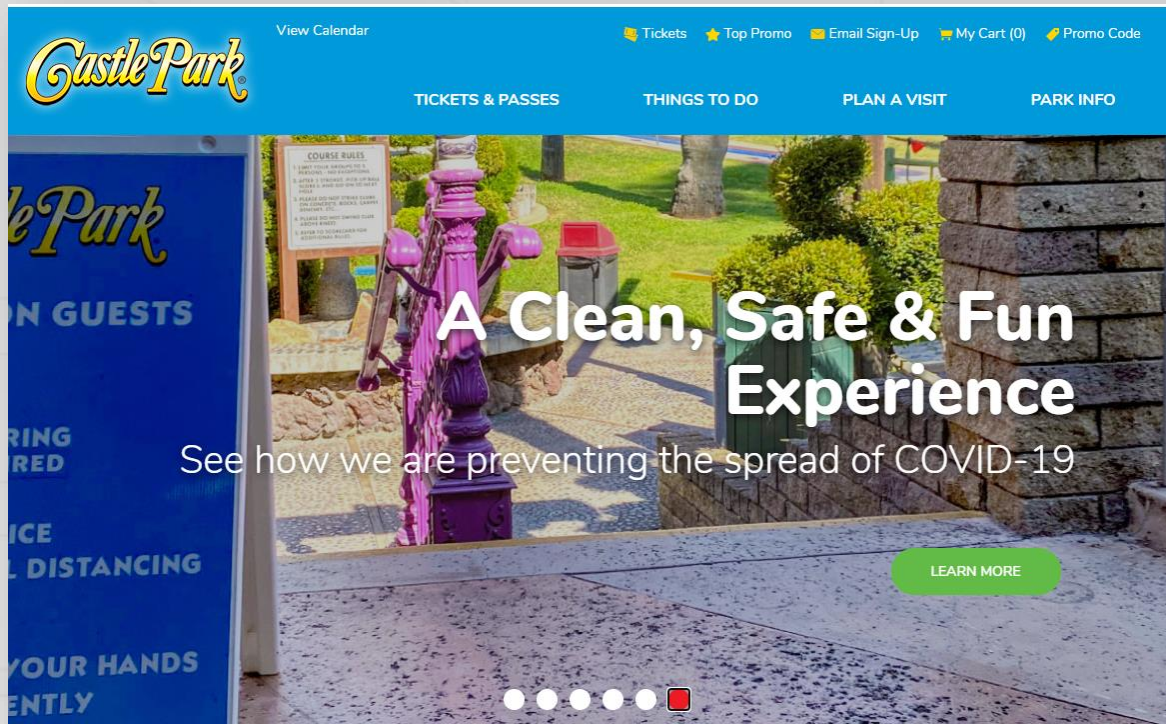
As many things remain uncertain regarding COVID-19 and we are unsure what fall and winter may look like, we have decided to conclude our operating season on Labor Day, Monday, September 7.

We will not be holding Holiday Lights this year, but look forward to its return, along with our Halloween activities and new attractions like the full completion of Steelers Country in 2021. Better days are ahead, and we're excited to have you along for the ride!

Because of the disruptions and limited operating schedule, we will extend all 2020 Bronze, Silver, Senior, Premium, Ride & Slide, Ride & Dine and PA Passes to include the 2021 Season. Passholders who purchased the discounted 2021 pass extension will receive a credit equal to the amount they paid for their 2021 extension.

<https://www.kennywood.com/>





<https://www.castlepark.com/>  
<https://www.mountasiamarietta.com/>





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# Castle's Digital Learning Challenge

Get a FREE round of mini golf

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DIGITAL LEARNING

# Challenge!



MONDAY

TUESDAY

WEDNESDAY

THURSDAY

FRIDAY

MONDAY

TUESDAY

WEDNESDAY

THURSDAY

FRIDAY

Print this calendar out and have Mom or Dad (or legal guardian) sign each day that you completed your Digital Learning. Present the filled out calendar at the Ticket Counter and receive one FREE round of miniature golf!

LIMIT 1 REWARD PER CHILD PER VISIT. OFFER EXPIRES MAY 31, 2021. VALID AT CASTLE PARK ONLY.

Student Name \_\_\_\_\_ Student's School \_\_\_\_\_

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